

**ims**

**INDEPENDENT**  
MINING SERVICES QLD



**INDEPENDENT MINING SERVICES QLD PTY LTD SINCE 2008**

A large yellow mining truck is the central focus, parked inside a vast, dark industrial workshop. The truck's massive tires and heavy-duty frame are prominent. In the background, the workshop's structure is visible, including a large overhead crane with the brand name 'ABUS 451' and 'Cattwood' partially visible. The lighting is dramatic, with strong highlights on the truck's body and deep shadows in the surrounding environment.

“ We are Independent Mining Services, a beacon of excellence in the Mining, Ports, primary producers, the Australian Defence Force, Sugar, and the building industry. Our mission is to provide unparalleled heavy fabrication and repair services, backed by ISO-accredited quality standards and a commitment to innovation and integrity. We exist to empower mining companies with reliable, high-volume offsite repair solutions, ensuring their equipment operates at peak performance, maximising productivity and safety. Through our team’s expertise, dedication, and passion, we strive to set a new standard of excellence in heavy repair services, reshaping the industry for the better and leaving a lasting legacy of trust, reliability and professionalism. ”

*Gary Brown*

**GARY BROWN**  
IMS DIRECTOR

# COMPANY VALUES

Since 2008, IMS has been committed to delivering exceptional value through our services and products, continuously enhancing quality along the way.

Our approach is straightforward yet impactful: cultivating enduring partnerships grounded in trust, excellence, and open communication.

Here at IMS, we embrace a steadfast dedication to our industry, underpinned by a profound commitment to our team and clients, bolstered by ethical business practices that set us apart. We firmly believe that fostering enduring, transparent relationships is pivotal to our ongoing success and our past has tested and proven.

Throughout our operations, we uphold stringent policies that serve as the bedrock of our enterprise, ensuring integrity and reliability in all endeavours.

Clients engaging with IMS will witness firsthand our unwavering commitment to our team, business, community, employees, and extended family, solidifying a bond built on mutual respect and shared values.

## IMS Core Values

### → Sustainability

*We prioritise meeting safety, environmental, and community needs, ensuring our operations are aligned with sustainable practices.*

### → Honesty

*Integrity is our cornerstone. We stand by our commitments and deliver on our promises, fostering trust and reliability in all interactions.*

### → Respect

*We champion diversity, teamwork, and transparent communication, creating an inclusive environment where every voice is valued and heard.*

### → Accountability

*We hold ourselves accountable for the well-being of our team, the quality of our products, and the excellence of our services, taking ownership at every level.*

### → Performance

*Continuous improvement drives our ethos. We measure, review, and enhance our practices through regular audits, ensuring optimal performance and growth.*

# SAFETY, QUALITY AND THE ENVIRONMENT

## OUR THREE CORE ISO PILLARS

At IMS, we prioritise safety, quality, and environmental responsibility, embodying these principles through our adherence to ISO standards.

### SAFETY

Safety is paramount in all our endeavours. We undergo biannual external ISO audits to ensure compliance with the latest standards, fostering a culture of continuous improvement and vigilance under AS45001:2018.

### QUALITY

Quality is ingrained in our processes. We maintain our ISO9001 certification to uphold the highest standards, ensuring consistency and excellence in every aspect of our operations.

All IMS boilermakers are certified under AS2980:2018/ISO9606.1:2017, overseen by a dedicated International Welding Specialist, guaranteeing proficiency and precision in our craftsmanship.

### ENVIRONMENT

Environmental stewardship is a collective responsibility we take seriously. Proudly, we comply with ISO14001:2015 accreditation, demonstrating our commitment to minimising our environmental footprint and promoting sustainability.



# FORGED ON STRONG RELATIONSHIPS

IMS boasts a robust management team with extensive expertise spanning the fabrication and engineering sectors. With this solid foundation, we are committed to continual learning and development, ensuring our team and business evolve in tandem to meet and exceed our customers' expectations.

Located in Paget, Mackay, IMS operates from four purpose-built facilities, each equipped with distinct capabilities tailored to support our diverse clientele. Spanning over 9950m<sup>2</sup> of workshop floor space under crane and encompassing more than 12,200m<sup>2</sup> of hardstand, IMS possesses the capacity to handle projects ranging from large-scale mining equipment to intricate fabrication tasks, all executed with a focus on safety and efficiency.

Innovation is at the core of our ethos. We consistently explore new and inventive approaches to meet our clients' needs, prioritising safety, and efficiency enhancements. By investing in specialised tooling and refining processes, we strive to minimise costs and downtime, prolonging equipment life cycles and optimising operational efficiency.

At IMS, we take immense pride in the relationships we forge with our clients, regardless of their size or industry stature. Our commitment to open, honest, and respectful communication ensures that projects are executed with precision and excellence, fostering lasting satisfaction and trust from inception to completion.

# HEAVY FABRICATION

## OUR CORE EXPERTISE

At IMS, heavy fabrication is not just a service we offer; it's our specialty. Our management team boasts extensive expertise in a diverse range of engineering fabrication and repair skills, collectively amassing over 125 years of invaluable experience across industries such as mining, construction, ports, and sugar.

Our proficiency extends to a wide array of materials, including mild steel, quenched and tempered steels, stainless steel, and various wear-resistant products. From fabrication to repair, our comprehensive industry knowledge encompasses the production of heavy mining attachments and beyond.

Central to our success is not only our wealth of expertise but also our state-of-the-art workshops, specifically designed and equipped to accommodate the growing demands of the industry and our clients. With lifting capabilities of up to 150 tonnes, our facilities are primed to handle even the largest mining equipment and attachments with ease.

Driven by a commitment to excellence, our highly skilled and qualified employees ensure that every project is executed with precision and care, delivering quality workmanship consistently.

We take immense pride in exceeding our clients' expectations, consistently delivering a superior level of service coupled with impeccably finished products. At IMS, quality and client satisfaction are non-negotiable standards we uphold with pride.



# /// CNC MACHINING

IMS is proud to introduce our latest addition: state-of-the-art CNC precision milling, enhancing our already comprehensive suite of overhaul and offsite shutdown capabilities. Our fully CNC 3-axis gantry mill has been designed to complement IMS shutdowns and rebuild, offering versatility in setup configurations—whether linear or gantry—to accommodate projects ranging from the minutest mining components to expansive pieces measuring up to 2000mm by 7500mm in a single setup.

Backed by over 35 years of machining and industry expertise, IMS guarantees that your projects are executed with the utmost safety and quality standards. The integration of electric feed and CNC technology facilitates the most precise milling and drilling operations, ensuring that your equipment is restored to OEM specifications. This precision not only mitigates component and hardware failures but also prolongs product lifespan, minimising downtime and optimising operational efficiency.

At IMS, we are committed to delivering results that exceed expectations, providing unparalleled accuracy and reliability to ensure the success of your projects. Trust IMS for precision, quality, and efficiency in every endeavour.

# /// LASER METROLOGY

IMS is equipped to offer comprehensive pre- and post-laser metrology services, providing detailed assessments of flatness, squareness, and parallelism to guarantee the utmost precision and quality in our machining and finishing processes. Our laser metrology reports include data tables for single or multiple surfaces, offering insights into high and low points relative to a "best fit" plane, ensuring optimal fit for machined components.

These meticulous reports are compiled and shared for each project as part of the final MDR (Master Data Record) package, enabling our clients to access detailed documentation of the machining process and quality assurance measures undertaken. At IMS, we prioritise transparency and accuracy, ensuring that every component meets the highest standards of quality and accuracy.



# /// SUB-HARMONIC STRESS RELIEVING

At IMS, we offer Sub-Harmonic Stress Relieving as an integral part of our process to enhance the stability and integrity of all components rebuilt or manufactured at our facility. This critical process significantly increases service life cycles and reduces maintenance costs, ensuring optimal performance and longevity of your equipment.

Our patented Sub-Harmonic Stress Relieving method utilises non-destructive sub-harmonic vibrations to reduce residual stress within metal components. Unlike traditional thermal processes, this innovative approach delivers consistent and successful results in a fraction of the time. By applying mild sub-harmonic vibrational energy and monitoring the response of the structure, we gradually normalize the harmonic curve, indicating that stress has been effectively relieved.

Our state-of-the-art equipment and process are not only faster but also more efficient than thermal and other stress relief methods, resulting in reduced lead times and enhanced productivity. Moreover, our unique certification process provides electronic and hard copies of the final report, ensuring transparency and accountability throughout the stress relief process.

Trust IMS for cutting-edge Sub-Harmonic Stress Relieving solutions that optimise performance, extend service life, and deliver unparalleled reliability for your components & align with our drive for continuous improvements.

# **PRESSING, ROLLING & LIGHT FABRICATION**

## **LIGHT/MEDIUM FABRICATION**

At IMS, we continue to support our clients into light and medium fabrication, offering expert solutions in complex design and detailed engineering drawings for structural steel and alloy components and structures. With a focus on precision and innovation, our team of fabricators excels in delivering competitive services to a diverse range of industries, including ports, mining, primary producers, the Australian Defence Force, and the building industry.

## **COLD STEEL PRESS & ROLLS**

IMS is your reliable source for pressed and formed structural and plate steels. Equipped with a 500-tonne and a 300-tonne hydraulic press, complemented by our 200-tonne pyramid rolls, IMS is well-positioned to efficiently support both internal repair processes and external client needs. Our presses are adept at forming excavator bucket floors, dozer blades, and dragline bucket components with precision and safety, ensuring quality control and on-time delivery.

## **RIGGING**

With a rich history in refurbishing dragline rigging and associated components, IMS have earned a reputation for excellence in rebuilding and maintaining dragline rigging to the highest standards, continually pushing boundaries and enhancing industry standards through our commitment to listen, develop and improve.

Trust IMS for rigging solutions that meet and exceed your expectations, delivering reliability, durability, and performance every time.

# PTAW (PLASMA TRANSFERRED ARC WELDING & NANO-WIRE HARD FACING

IMS offers PTAW as the ideal overlay solution to enhance lifecycles and wear resistance in various applications. When applied in the appropriate manner and pattern, PTAW significantly reduces downtime and minimises the risk to personnel.

In addition, IMS has identified proprietary Nano wires designed specifically for wear reduction in high-impact conditions, making them particularly suitable for Bucket GET, Wear Items, crushers and cheek wear plates. When utilised correctly and matched with the right application, these two wear systems work synergistically to lower costs, decrease downtime, streamline maintenance, and mitigate personal exposure to risk.

Trust IMS for advanced solutions in wear protection that optimise performance, extend equipment lifespan, and prioritise safety in challenging operating environments.

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